

Application No. 09/610,630

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**IN THE SPECIFICATION**

Amend Page 6, lines 3 - 21 as follows:

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FIG. 3 shows, in simplified form, details of network 300 employing an embodiment of the invention. Specifically, shown are management server 301 including an embodiment of the invention, an associated graphical user interface 302, goal repository 304, and monitored state repository 305. Management server 301 is controllably connected to a data communication network 306, for example, the internet or World Wide Web (the Web), that includes a set of one or more configurable QoS-enabled network elements 307-1 through 307-N. A set of service servers 308-1 through 308-X is also controllably connected to data communications network 306. Finally, a set of client stations 309-1 through 309-Y is also controllably connected to data communications network 306. It is noted that client stations 307 may each be a personal computer (PC), workstation or the like for accessing data communication network 306, i.e. the Internet. In this example, configurable QoS-enabled network elements 307 may include network routers and switches, network traffic shapers, application-level traffic redirectors, and application-level or network-level load balancers; the service servers 308 may include file servers (e.g. NFS), database servers (e.g. ~~SQL~~), naming servers (e.g. DNS), network directories (e.g. LDAP), enterprise resource planning software (e.g. ~~SAP or PeopleSoft~~), or servers running any other networked application; and the clients 309 may include thin client terminals, personal digital assistants, telephony or video devices, or web browsers, applets, agents, or client programs running on personal computers or workstations-.